

GM CANADA FACT SHEET

2020 GM CANADA / UNIFOR BARGAINING

The current GM Canada/Unifor contract expires at **11:59 p.m. on September 21, 2020** for the National Master Agreement, which covers approximately **1,632 hourly employees** at GM Canada's St. Catharines Propulsion Plant, Oshawa Stamped Products and Service Operations, and the Parts Distribution Centre in Woodstock Ontario. The CAMI Assembly plant is under a separate collective bargaining agreement which expires on **September 21, 2021**.

General Motors of Canada Company markets Chevrolet, Buick, GMC and Cadillac vehicles through a strong Canadian network of dealers, as well as OnStar services.

FAST FACTS

GM Canada employs approximately **5,311 employees across Canada.**

Through our GM Canada pensions, we support approximately **32,000 hourly** retirees and **7,000 salaried** retirees in Canada.

GM Canada **dealers** employ approximately **22,000** employees across the country.

Oshawa OnStar and Customer Contact Centres support GM Canada with **640 contract customer service advisors** and **140 customer contact employees.**

EMPLOYMENT BREAKDOWN

	HOURLY	SALARY	TOTAL
LOCATIONS COVERED UNDER 2020 NATIONAL MASTER AGREEMENT			
St. Catharines Propulsion Plant	1,040	173	1,213
Oshawa OEM Stamped Products & Service Operations - Mask Production	64	1	65
Oshawa OEM Stamped Products & Service Operations	460*	71	531
Woodstock Parts Distribution Centre	68	12	80
OTHER GM CANADA LOCATIONS			
CAMI Assembly Plant	1,949**	258	2,207
Canadian Technical Centre Oshawa & Markham Campuses, Cold Weather Development Centre	2	733	735
Canadian Headquarters	-	324	324
Edmonton Parts Distribution Centre	23	14	37
Vancouver Parts Distribution Centre	12	10	22
Pointe-Claire Parts Distribution Centre	26	38	64
Western Region	-	19	19
Central Region	-	7	7
Eastern Region	-	7	7
TOTAL GM CANADA EMPLOYMENT	3,644	1,667	5,311

*226 currently working and 234 on layoff

**1,473 currently working and 476 on layoff

CUSTOMER CONTACT CENTRES

LOCATION	CONTRACT	SALARY	TOTAL
Oshawa OnStar & Customer Contact Centre	640	140	780

MANUFACTURING & PRODUCTION

OSHAWA OEM STAMPED PRODUCTS AND SERVICE OPERATIONS

In 2019, GM invested more than **C\$170 million to transition Oshawa manufacturing operations** from vehicle assembly to one focused on stamping, related sub-assembly, and other miscellaneous activities for GM and other auto industry customers. This operation provided a new business opportunity that is managed by GM Customer Care and Aftersales (CCA) with the potential to grow and generate additional jobs in the coming years, as the business attracts new customers.



OSHAWA TRANSFORMATION AGREEMENT

The C\$170 million investment included **a transition plan including paid retraining and retirement packages.**

- 290 employees actively working in the new Oshawa parts business and mask line
- 1,155 retired employees
- The balance are on layoff, have taken new external employment opportunities or are participating in GM's retraining program

Oshawa employees who did not retire or remain in other GM operations are continuing to receive help to transition to new careers. Together with Unifor, the Ontario Government, and Durham College, the "Jobs Action Centre" offers a dedicated database that helps match employee skills against employer requirements.

- 2,100 visits to the Job Action Centre between September 2019 and March 2020
- Over 3,000 jobs posted to the jobs' portal to-date with over 4,000 logins to the site
- 143 employees using the GM paid retraining program



Scott Bell, president and managing director of GM Canada, visits the mask making room at GM's Oshawa Operations Facility.

PRODUCING MASKS FOR CANADIANS

On May 26, 2020 the Government of Canada contracted General Motors of Canada to **produce 10 million face masks at cost in Oshawa** between May 2020 and May 2021. GM's Oshawa Operations are currently producing one million face masks per month with 60 employees supporting two shifts of production.



The new CTC McLaughlin Advanced Technology Track will support advanced software and engineering work.

CTC MCLAUGHLIN ADVANCED TECHNOLOGY TRACK

Part of GM's \$170 million investment includes the ongoing **development of a new 55-acre test track** for autonomous and other advanced technology vehicles. Located in Oshawa at 1100 Park Road South, the CTC McLaughlin Advanced Technology Track will support the advanced software and engineering work being conducted at GM's Canadian Technical Centre (CTC) in Ontario.

A TOP ONTARIO EMPLOYER

ST. CATHARINES PROPULSION PLANT

in St. Catharines, Ontario manufactures the V6 engine, V8 engine and the GF6 transmission, which are shipped to 10 different GM assembly plants world-wide. **It is the largest volume producer of engines and transmissions in Canada.**

GM Canada and partners are completing a new C\$28 million, 6.4-megawatt co-generation that will use renewable landfill gas as fuel to generate electricity and recover thermal energy to power and heat GM's St. Catharines Propulsion Plant. The co-gen plant is expected to reduce net greenhouse gas emissions by an estimated 77 per cent to help lower energy electrical costs, improving the facility's long-term competitiveness.

- o Gen V V8 engines are used in the Sierra, Silverado, Yukon, Tahoe, Escalade and Camaro
- o HFV6 engines are used in the Colorado, Traverse and Enclave
- o GF6 transmissions are used in the Equinox and Sonic

CAMI ASSEMBLY PLANT

in Ingersoll, Ontario builds the Chevrolet Equinox. Year-to-date, GM's CAMI Assembly production volumes out-pace Ford's vehicle production volumes in Canada.



OSHAWA ONSTAR AND CUSTOMER CONTACT CENTRE OPERATIONS

The OnStar and Customer Contact Centres located in Oshawa, Ontario support 20 lines of business including customer care, dealer support, member services, sales, chat/email and emergency services:

- o Operations are 24/7/365
- o Language in English, French, Mandarin & Cantonese
- o Calls handled at the 2 Canadian Contact Centres:
 - o 40,000 calls per day
 - o 1.2 million calls per month
 - o 18 million calls annually
 - o #1 site Emergency Medical Dispatch quality scores from 2013 - 2019

One of **DURHAM REGION'S LARGEST** companies with jobs supporting GM's business:

- o Canadian Headquarters
- o Canadian Technical Centre (CTC) Oshawa Campus
- o OnStar Call Centre
- o **NEW** Oshawa OEM Stamped Products & Service Operations
- o **NEW** CTC McLaughlin Advanced Technology Track

THE FUTURE OF MOBILITY



The CTC innovation team helped develop and enable 12 new innovations and features on the new Cadillac LYRIQ.

ENGINEERING & TECHNOLOGY

A key aspect of GM's transformation, our Canadian Technical Centre in Oshawa and Markham campuses are continuing to grow as we hire for the future with 530 employees at the CTC Markham campus and 201 employees at the CTC Oshawa campus. **General Motors now has the largest automotive software development team in Canada.** We are focused on developing software and hardware for advanced vehicle systems, including:

- o Vehicle Motion Embedded Controls (VMEC)
- o Autonomous Vehicle Software and Controls
- o Infotainment Software
- o Advance Technology Work (ATW)

We're also expanding our Canadian technology footprint with investments in our Cold Weather Testing facility in Kapuskasing, and coming soon, the CTC McLaughlin Advanced Technology Track.

COMING SOON TORONTO MOBILITY CAMPUS 721 EASTERN AVENUE

GM Canada is on track with its **development of a seven and half acre site in downtown Toronto**, one of North America's fastest growing and dynamic cities. Learn more about the project at www.721Eastern.ca.